

Website Privacy Policy

Privacy Policy

Last updated: December 2020

This Privacy Policy describes Our policies and procedures on the collection, use and disclosure of Your information when You use the Service and tells You about Your privacy rights and how the law protects You.

We use Your Personal Data to provide and improve the Service. By using the Service, You agree to the collection and use of information in accordance with this Privacy Policy.

Sites Covered by This Privacy Policy

This privacy policy applies only to the following website: www.hyloris.com

The data controller for data processing within the meaning of Art. 4 No. 7 GDPR is

Hyloris Pharmaceuticals NV/SA,
Boulevard Gustave Kleyer 17,
4000 Liège (Belgium),
BTW/TVA nr. : BE 0674.494.151

Interpretation and Definitions

1. Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions.

The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

2. Definitions

For the purposes of this Privacy Policy:

- **Company** (referred to as either “the Company”, “We”, “Us” or “Our” in this Agreement) refers to Hyloris Pharmaceuticals NV/SA, Boulevard Gustave Kleyer 17, 4000 Liège, Belgium.
- **Cookies** are small files that are placed on Your computer, mobile device or any other device by a website, containing the details of Your browsing history on that website among its many uses.
- **Personal Data** is any information that relates to an identified or identifiable individual.
- **Service** refers to the Website.
- **Usage Data** refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).
- **You** means the individual accessing or using the Service.
- **Website** refers to Hyloris Pharmaceuticals NV/SA, accessible from www-88igw.hosts.cx

What is the Personal Data We collect?

We will collect and process information about customers and visitors to the present Website. We are committed to keeping Your Personal Data private.

Personal Data is collected at the occasion of registration or the use of some services either directly (where You will be asked to provide the data) or indirectly. Upon using our Website, our webserver will automatically recognize Your internet domain name. The following information will then be collected and stored:

- data that Your browser transmits to us, including Your IP address, date and time of request, time zone difference to GMT, http status code, referrer, website actually visited, type of browser, operating system and interface, screen resolution, language and version of browser software and language settings;
- Your first and last name, e-mail address, company, address, country, city postal code and phone number in case You complete our request information form and voluntarily provide us with these information;
- the content of Your e-mail in case You communicate with us;
- all information concerning pages of other websites which You consulted in order to go to our Website.

When You access the Service by or through a mobile device, We may collect certain information automatically, including, but not limited to, the type of mobile device You use, Your mobile device unique ID, the IP address of Your mobile device, Your mobile operating system, the type of mobile Internet browser You use, unique device identifiers and other diagnostic data.

How is Your Personal Data being collected?



Your data is being collected through the forms ('subscriptions', 'contact', 'request support' or 'apply online' form) available on our website while using the Services or when You contact us by e-mail, phone, post or any other means.

The provision of Personal Data is voluntary for You. We do not collect Your Personal Data from third parties or by using analytical cookies on our website.

How We Use Collected Information

If You provide us with information either by registering with us or emailing an enquiry to us then this information will eventually be used by us in three ways:

- for handling Your enquiry, contacting You (by e-mail or otherwise);
- to provide You with other relevant information from time to time, subject to Your consent;
- website visitors analysis purposes.

Use of Personal Data that You have provided to us

| Purpose: | Legal ground |
|---|--|
| <ul style="list-style-type: none">• display the website You have requested | <ul style="list-style-type: none">• our legitimate interests |
| <ul style="list-style-type: none">• helping You complete a transaction or order with us | <ul style="list-style-type: none">• the performance of Your contract with Us |
| <ul style="list-style-type: none">• to respond to Your inquiries and requests | <ul style="list-style-type: none">• taking necessary steps prior to entering into a contract with You or our legitimate interests to answer Your inquiry |
| <ul style="list-style-type: none">• to provide and update You on Our customer services and support | <ul style="list-style-type: none">• Your consent |
| <ul style="list-style-type: none">• to notify You of promotional or special offers | <ul style="list-style-type: none">• Your consent |
| <ul style="list-style-type: none">• to communicate with You about Our products and services, and to allow You to participate in an interactive feature | <ul style="list-style-type: none">• Your consent |



What this means is that We will not send You information about Our products, services, promotions, events, firmware or software updates, and service advisories as well as how to get more enjoyment from Our products unless You request this information or you give us Your general consent to receive such information by subscribing to our Newsletter.

In addition, in the event You no longer wish to receive information that You previously requested, You may withdraw Your consent at any time by contacting us at contact@hyloris.com.

Use of cookies

This Website uses ‘cookies’. Cookies are small text files which are placed on Your hard drive in order to facilitate the use of our Website. These text files help to identify You when You return to our Website. In the following, we explain which cookies we use.

We use cookies which are necessary for the website to function. The legal basis for these cookies are our legitimate interests that our Website is displayed correctly.

Further, we use tracking cookies for statistics and analysis concerning the use of the Website. The legal basis for the use of such cookies is Your consent. You can consent to activate these cookies by clicking the button “*Accept Cookies*” in our cookie banner.

You can also reset Your browser to refuse all cookies.

Our Cookie Policy can be found on this URL: [cookies-policy](#)

How long do we retain Your Personal Data?

We will process Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy and no longer than one year.

We will keep and use Your Personal Data thereafter to the extent necessary to comply with our legal obligations (for example, if we are required to retain Your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

We will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of Our Service, or We are legally obligated to retain this data for longer time periods.

Who We Share Your Information With

We do not sell, rent or lease any of your Personal Data to third parties.

We also do not share your Personal Data with third parties without your express permission unless it is necessary:

- to enable them to fulfil your requests to us for product, services or information, in which case we may disclose Personal Data to:
 - companies affiliated with Us, namely:

Hyloris Developments NV/SA
Boulevard Gustave Kleyer 17
4000 Liège (Belgium)
BTW/TVA BE 0674.494.151
Tel.: +32 (0)4 346 02 07

Dermax NV/SA
Boulevard Gustave Kleyer 17
4000 Liège (Belgium)
Tel.: +32 (0)4 346 02 07

RTU Pharma NV/SA
Boulevard Gustave Kleyer 17
4000 Liège (Belgium)
Tel.: +32 (0)4 346 02 07

- and/or unaffiliated agents, dealers, vendors and suppliers working on our behalf or for us or with us.

All such affiliated and unaffiliated parties who have access to Personal Data are required to keep confidential such information and may not use it for any purpose other than to carry out the services they are performing for Us and as otherwise required by law.



Links to Non- Hyloris Pharmaceuticals Sites

Our website(s) may provide links to other websites which are not owned by Us and are owned by companies or parties which are either affiliated or unaffiliated with Us.

These links are provided to You as a matter of convenience and for informational purposes. If You access these links, You will no longer be on a Hyloris Pharmaceuticals owned website.

We do not endorse or make any representations about Non- Hyloris Pharmaceuticals Websites, and we are not responsible for the privacy, content or security of such Non- Hyloris Pharmaceuticals Websites. You are responsible for reviewing, and we encourage You to review the policies including the privacy policy of such Non- Hyloris Pharmaceuticals Websites.

Our Commitment To Information Security

Information security is important for Us. You can be assured that we maintain physical, electronic and administrative measures and safeguards and periodically review these security measures and safeguards to protect Your Personal Data from unauthorized or inappropriate access and use.

Remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While We strive to use commercially acceptable means to protect Your Personal Data, We cannot guarantee its absolute security.

Our Commitment To Children's Privacy

Our Service does not address anyone under the age of 13. We do not knowingly collect personally identifiable information from anyone under the age of 13. If You are a parent or guardian and You are aware that Your child has provided Us with Personal Data, please contact Us. If We become aware that We have collected Personal Data from anyone under the age of 13 without verification of parental consent, We take steps to remove that information from Our servers.

We also may limit how We collect, use, and store some of the information of Users between 13 and 18 years old. In some cases, this means We will be unable to provide certain functionality of the Service to these users.



If We need to rely on consent as a legal basis for processing Your information and Your country requires consent from a parent, We may require Your parent's consent before We collect and use that information.

How are we protecting Your Personal Data?

Hyloris Pharmaceuticals Group takes adequate measures in order to prevent abuse, loss, unauthorized access, accidental disclosure and unjustified modification of Your Personal Data. Our employees only have access to Your Personal Data on a strict need-to-know basis.

What are your Rights with regard to Personal Data ?

According to applicable data protection law, you have the right to:

- request access to your Personal Data at any time;
- request correction of inaccurate or outdated Personal Data
- request erasure of your Personal Data or restriction of processing

You have the right to object to Hyloris Pharmaceuticals use of Your Personal Data at any time if (i) the data processing is based on Our legitimate interests and You have grounds relating to your particular situation and/or (ii) in case of direct marketing by Us.

If You have consented to the processing of your Personal Data, You have the right to withdraw Your consent at any time.

You have the right to receive your data or have your data transmitted to another data controller in a structured, commonly used, and readable format.

You have also the right to lodge a complaint with a supervisory authority.

How You Can Access or Update Your Information

We will not use your Personal Data collected from this website for purpose(s) other than the purpose(s) for which You provided it to Us. What this means is that We will not send you information about Our products, services, promotions, events, and services unless you request them.



In addition, in the event you no longer wish to receive information that you previously requested, you may opt out by contacting us at contact@hyloris.com

You also have the right to oppose to further processing of your Personal Data.

How you can exercise your Rights

You can exercise the rights described above by sending an email to contact@hyloris.com.

If you are not satisfied with our response to your request with regard to your exercise of those rights, you may file a complaint with the data protection authority in the country where your Personal Data was provided for processing. The coordinates of those authorities are described below.

Belgium

Commission de la protection de la vie privée
Rue de la Presse 35
1000 Bruxelles (Brussels)
Tel. +32 2 274 48 00
Fax +32 2 274 48 10
e-mail: commission@privacycommission.be
Website: <http://www.privacycommission.be/>

Authorized Disclosure of Your Personal Data

1. Business Transactions

If We are involved in a merger, acquisition or asset sale, Your Personal Data may be transferred. We will provide notice before Your Personal Data is transferred and becomes subject to a different Privacy Policy.

2. Law enforcement

Under certain circumstances, We may be required to disclose Your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency).

3. Other legal requirements

We may disclose Your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of the Company
- Prevent or investigate possible wrongdoing in connection with the Service
- Protect the personal safety of Users of the Service or the public

- Protect against legal liability

Changes to this Privacy Policy

We may update our Privacy Policy from time to time.

We will update the “Last updated” date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact us

If You have any questions about this Privacy Policy, You can contact us:

- By email: contact@hyloris.com
- By phone number: +32 (0)4 346 02 07